PARIS SACLAY
Communauté d'agglomération

Raphaël Cadeau, CIO at Paris-Saclay - Agglomeration Community

"Since the deployment of Cleanmail, the management of our email security is simplified"

Email filtering of **900** email **addresses**

Elimination of **complex** and time-consuming **tasks** in the IT department

Very fast deployment in **half a day**

The Paris-Saclay agglomeration brings together 27 communes and has been working with 318,308 inhabitants since 1 January 2016. Its missions are based on several competences:

- Economic development
- Community Spatial Planning
- Sanitation
- Social balance of housing
- City policy
- Reception of Travellers
- Collection and treatment of household and similar waste
- Aquatic environment management and flood prevention

As with many agglomerations, the IT department has to manage the IT of several sites and communes, which are too small to have their own department. Within the Paris-Saclay agglomeration, this represents approximately 1,300 workstations and 900 email addresses. In order to ensure the security of email flows, the agglomeration has deployed Cleanmail, the Alinto anti-spam solution since 2018.

A look at this project with Raphaël Cadeau, CIO of Paris-Saclay - Communauté d'agglomération.

Email protection: a strategic issue for the IT department

Like a large majority of public and private organisations, the Paris-Saclay agglomeration needs to **secure its messaging system to protect itself against cyber threats**, reduce the number of spam messages received and facilitate the work of its agents.

*"In 2018, when we chose to change our IT infrastructure and migrate our servers to a data centre, we looked at the subject of protecting our email service. Until then, we had been maintaining it in-house. However, **the issues surrounding email are becoming increasingly complex and technical.***

This generates very time-consuming tasks for our technicians who have to update our services and refine the filtering parameters constantly. We didn't have the human resources in-house for optimal management. We therefore decided to outsource the protection of our email."

Looking for a simple and transparent solution

"For me, it was important that the solution chosen was completely transparent to our end users. There are anti-spam solutions that automatically send an email to senders to confirm that they are reliable. We didn't want this type of tool, as it increases the risk of information being lost."

Raphaël Cadeau met the Alinto teams and was immediately seduced by Cleanmail. It ensures the anti-spam and anti-virus protection of messaging systems. Moreover, it presents an excellent ROI.

*"The deployment of the solution was very fast and particularly appreciated by our teams. In half a day, the anti-spam relay was effective. In addition, **the support is particularly responsive and accessible**. It is important for us to have answers to our questions and needs without delay. "*

And the promise of transparency for end-users is kept: **nothing changes for them.**

About Alinto

Founded in 2000, Alinto is a company specialized in the email industry: SaaS messaging service, antispam, email server, etc. through several products:

- **SOGomail :** An all-in-one solution that combines a secure and collaborative mail server with Alinto's advanced email security technology and integrates a top-notch, responsive, and opensource webmail.

- **Cleanmail :** The best email filtering and AI technology to protect your email communications from all risks and threats.

- **Serenamail :** SMTP gateway with carrier-grade deliverability for your transactional email.

Alinto employs around thirty people and provides a quality service to more than a million users. More than 100 million emails are processed every day thanks to its messaging services.

A significant time saving for the IT teams of the agglomeration

For its part, the IT department has become **more efficient.**

*"Our IT department consists of 13 people. The outsourcing of email protection has **freed up one part-time person**. This is not insignificant. Our technicians can now concentrate on other tasks with higher added value. Alinto's solution is easy to use and does not require any specific training, which allows a quick learning curve. The practical functionalities of the backoffice allow to visualize the activity in real time, to gain in efficiency and reactivity.*

*We are seeing **better security for our email**. It was already working well when we were managing it internally, but now we don't have to worry about its maintenance, it's a real comfort on a daily basis.*

In addition, the solution offers an email quarantine feature, which still allows each user to control emails that are considered spam, which sometimes are not. This is quite appreciated by our users."

Objectives

- **free up time** for the IT teams in the agglomeration
- **adapt to users' needs:** spam filtering, quarantine, etc.
- **not to change end-user habits**

Benefits

- considerable **time savings**
- **more stable and secure messaging**
- **simplified technical maintenance**